



Marble

Disclaimer



➔ MARBLE / TRAVERTINE / LIMESTONE / DISCLAIMER

PLEASE INITIAL EACH ITEM AND SIGN AT THE BOTTOM OF THIS DOCUMENT

Marble is a high end countertop solution with a strong perceived value. Marble is a natural stone product and is known for its variation in color and veining patterns. Because marble is a natural stone, the thickness of the slab may vary. Marble is formed from the re-crystallization of limestone under intense pressure and high temperatures within the Earth. During this process, other minerals are introduced into the structure, which produce the beautiful colors and veining that characterize marble. Marble countertops are not as hard as granite or quartz countertops and are much more porous with many natural veins and fissures. Surface Center Interior (SCI) cannot control or be held responsible for color variations, color inconsistencies, stains, or surface scratching after installation is completed.

MARBLE PRODUCTS DO NOT HAVE A WARRANTY

- ➔** [] Purchaser acknowledges that natural marble materials will have color and shade variations, no two slabs will be the same. Pits and fissure cracks are normal characteristics. At any part of a uniform looking color there may be a vein or spot or off-color markings of an undetermined size. These markings can not be avoided when cutting. Marble slabs will be filled in areas and not take a shine. There may be veins, fissures, or cracks that have been mended.
- ➔** [] SCI uses a high quality sealer on all installed countertops. Although this sealer is meant to protect the stone it does not guarantee against staining. Polished marble is especially susceptible to acids and any spills should be immediately cleaned up. The fabricator makes no warranties implied or expressed as to stain resistance or imperviousness of the products to scratches and etching. It is recommended that marble countertops be resealed every six to eighteen months.
- ➔** [] Purchaser acknowledges that marble is a calcium-rich stone, porous and susceptible to expansion. It contains inherent weak spots, hairline cracks and fissures. These will become more noticeable if separation occurs. Any movement of cabinets, walls or general settling of your home could cause any of these or new cracks to open and/or become noticeable. We do not provide compensation or replacement should your countertop crack after installation due to settling of the home or mis-use.
- ➔** [] Minor chipping of the product can occur during installation but is repairable on site. SCI will not be responsible for re-fabrication due to minor chipping.
- ➔** [] Countertops must be installed on sturdy, level cabinets. Should problems be detected at the time of installation, it is the owner's responsibility to have these problems remedied. There are cases that a sink or cabinet must be modified the day of the installation to allow our crew to complete their work.
- ➔** [] Most marble applications contain seams. All seams can be seen and felt. Seams in white marble will appear more noticeable. Seam sizes range in width and can be as wide as 1/8". This seam size is standard and acceptable in the industry.
- ➔** [] SCI will have absolute authority on the number and location of seams. Seams in veined colors or materials with movement will not match. Horizontal veins may intersect vertical lines at seams. Decisions about seams are made on a number of criteria. Among them are the size of the material, cutouts, manageability of pieces, kitchen layout, and installation considerations.
- ➔** [] Marble backsplashes are more fragile than the countertops because of their small size. Backsplashes that are long and thin have a tendency to break. Therefore, there may be seams in the backsplash that do not coincide with the seams in the countertop.
- ➔** [] Although granite and marble share similar traits of durability, marble is softer, more porous and more vulnerable to scratching and staining versus granite. Marble is also less resistant to heat. Extreme heat from hot pots and pans can damage the countertop surface. An uninterrupted or "mirror" finish should not be expected.



- ➔ [] At the time of measuring please have the sinks selected, the faucet, cook-top specification, and the location and size of the holes you will need drilled into the top. We do not deviate from the manufacturer's specified sink cut out. Please review Dimensions & Reveals to insure the look you want and that the sinks fit the cabinet openings.
- ➔ [] A 5 inch overhang is the maximum unsupported overhang recommended for 3-centimeter marble. Additional support is required for overhangs over 5 inches. Brackets or supports must be installed prior to setting the stone. SCI is not responsible for bracket installation unless contracted.
- ➔ [] In remodel situations SCI does not remove existing countertops unless contracted, we cannot be responsible for plumbing, electrical or gas connections, paint touch up or carpentry required to complete the renovation. We do not attach dishwashers to countertops. Please insure that these items are taken care of prior to the day of scheduled installation. Do not use sinks, dishwashers or cook-tops until work is completed.
- ➔ [] In bathroom countertop installations, all existing mirrors **SHOULD** be removed prior to arrival. SCI will not be responsible for removal or re-installation of existing mirrors. If you choose not to remove your mirrors SCI will not be responsible for **ANY** damage to them resulting from countertop installation.
- ➔ [] Natural Marble countertops are fragile. During transportation and installation a top can and will sometimes break. Should a marble countertop break - the top will be re-built on a priority basis. However, SCI is not responsible for this delay and will not pay compensation for this reason.
- ➔ [] Undersides of Marble countertops are not polished.
- ➔ [] Installation dates are based on our anticipated ability to install your countertops. There are a number of factors, which may cause the date or time to be changed. A job scheduled prior to yours may not have been completed in the anticipated length of time, damage to your stone during loading or travel, traffic or weather situations. While the manufacturing process is somewhat precise, installation is subject to a number of variables. Please be assured that we will do everything we can to satisfy your expectations.
- ➔ [] Any verbal communication between customer and sales representative, template, or field/installation personnel is non-binding. All communication must be done in writing, email and/or faxed to the office.
- ➔ [] The back side of all raised bars will have a finished edge with a 1/8" Round-over top and bottom unless otherwise specified.
- ➔ [] Natural Marble, Travertine, and Limestone are high end countertop selections. Certain material colors and slabs may cost thousands of dollars. For this reason, installed countertop pricing may vary based on material yield and number of slabs required. SCI cannot and will not be responsible for slab overages based on having to cut extra slabs to complete installation. Please be sure to confirm pricing after template and slab selection / layout.

Customer Signature

Date

Sales Representative Signature

Date