



Marble

Acknowledgment



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➔ MARBLE/TRAVERTINE/LIMESTONE/ACKNOWLEDGMENT

PLEASE INITIAL EACH ITEM AND SIGN AT THE BOTTOM OF THIS DOCUMENT

Marble is a high end countertop solution with a strong perceived value. It is a natural stone and is known for its variation in color, veining & thickness of the slab. Marble countertops are not as hard as granite or quartz countertops and are much more porous with many natural veins and fissures. Surface Center Interior (SCI) cannot control or be held responsible for color variations, color inconsistencies, stains, or surface scratching after installation is completed. Marble is not recommended for use in kitchens.

MARBLE PRODUCTS DO NOT HAVE A WARRANTY

- ➔ [] I acknowledge that natural marble materials will have color & shade variations. No two slabs are the same. Pits & fissure cracks are normal. In fact, there may be veins, fissures, or cracks that have been mended or filled that may not take a shine. Additional marking may be unavoidable when cutting as well.
- ➔ [] I understand that SCI uses a high quality sealer on all installed countertops. Although this sealer is meant to protect the stone it does not guarantee against staining. Polished marble is especially susceptible to acids and any spill should be cleaned up immediately. SCI offers no warranties, implied or expressed, as to stain resistance or imperviousness of the products to scratches and or etching. It is recommended that marble countertops be resealed every six to eighteen months.
- ➔ [] I acknowledge that marble is a calcium-rich stone, porous and susceptible to expansion. It contains inherent weak spots, hairline cracks and fissures. These will become more noticeable if separation occurs. Any movement of cabinets, walls or general settling of your home could cause any of these or new cracks to open and/or become noticeable. We do not provide compensation or replacement should your countertop crack after installation due to settling of the home or mis-use.
- ➔ [] I understand that minor chipping of the product can occur during installation but is repairable on site. SCI will not be responsible for re-fabrication due to minor chipping.
- ➔ [] I understand that countertops must be installed on sturdy, level cabinets. Should problems be detected at the time of installation, it is the owner's responsibility to have these problems remedied. There are cases that a sink or cabinet must be modified the day of the installation to allow our crew to complete their work.
- ➔ [] I understand that most marble applications contain seams. All seams can be seen & felt. Seams in white marble will appear more noticeable. Seam sizes range in width and can be as wide as 1/8". This seam size is standard and acceptable in the industry.
- ➔ [] I agree that SCI will have absolute authority on the number & location of seams. Seams in veined colors or materials with movement will not match. Horizontal veins may intersect vertical lines at seams. Decisions about seams are made on a number of criteria. Among them are the size of the material, cutouts, manageability of pieces, kitchen layout, and installation considerations.
- ➔ [] I understand that marble backsplashes are fragile because of their small size. Backsplashes that are long and thin have a tendency to break. Therefore, there may be seams in the backsplash that do not coincide with the seams in the countertop. Marble cannot be planed for backsplashes.
- ➔ [] I understand that granite & marble share similar traits of durability. Marble is softer, more porous & more vulnerable to scratching & staining versus granite. Extreme heat from hot pots and pans can damage the countertop surface. An uninterrupted or "mirror" finish should not be expected.

Customer Signature

Date

Sales Representative Signature

Date